



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Failure to be Operated by State Certified Operator

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

The state drinking water program requires that all public drinking water systems must be under the direct supervision of a certified operator at the appropriate certification level. We have received a violation because our water system is not being operated by a state certified operator at the appropriate level.

What does this mean? What should I do?

- There is nothing you need to do at this time. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

- We are working with regional agencies for assistance with implementing a correctly certified operator.

We anticipate resolving the problem by **April 30, 2021**. For more information, please contact **Russ Mills** at rmills@manitouspringsco.gov or (719) 492-2349, or **606 Manitou Avenue, Manitou Springs, CO 80829**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: City of Manitou Springs - CO0121450

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