

# FIRS Update Meeting Minutes

January 06, 2021

Happy New Year!

## Present:

Manitou Springs –Dole Grebenik, Alex Trefry

Colorado Springs –Scott Abbott, Gillian Rossi, Kurt Schroeder

## COLORADO SPRINGS UPDATE

### Daily Operations

- Things are going smooth and steady. Several visitors were upset with the shuttle not running on Christmas Day. This was mitigated on New Year's Day by allowing Incline users to park in Barr Lot.

### Numbers/Attendance

- Statistics for this category are included in a PDF accompanying this document. The holiday statistics (12/24/2020 – 1/2/2021) show that the majority of reservations were made by El Paso County residents, only 33 out of state reservations were made!
- Kurt and Dole noticed an axis missing on the "Reservation Totals on Cold Days" chart; this will be fixed for the next round of stats. It was clear, however, that the No Show percentage increased on particularly chilly days.
- Dole suggested calculating the Zip Code data on weekends versus weekdays to find out how much the out-of-state reservations increase (if at all) on weekends. This will be looked into for the next meeting.

## MANITOU SPRINGS UPDATE

### Parking Operations

- Parking Logics data is live at Hiawatha!
- Dole will suggest to the plow team in Manitou to make sure to hit the Hiawatha parking lot when able. Gillian noticed it was still icy/snowy a day or so after the large snowfall prior to Christmas.

### Fire and Emergency Services

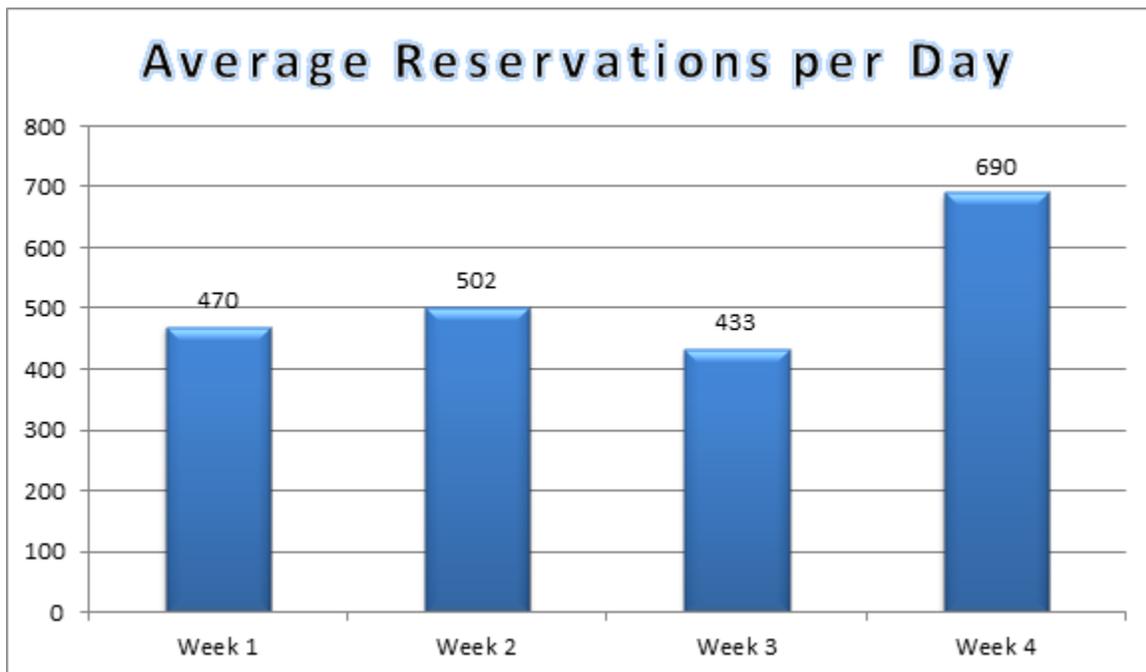
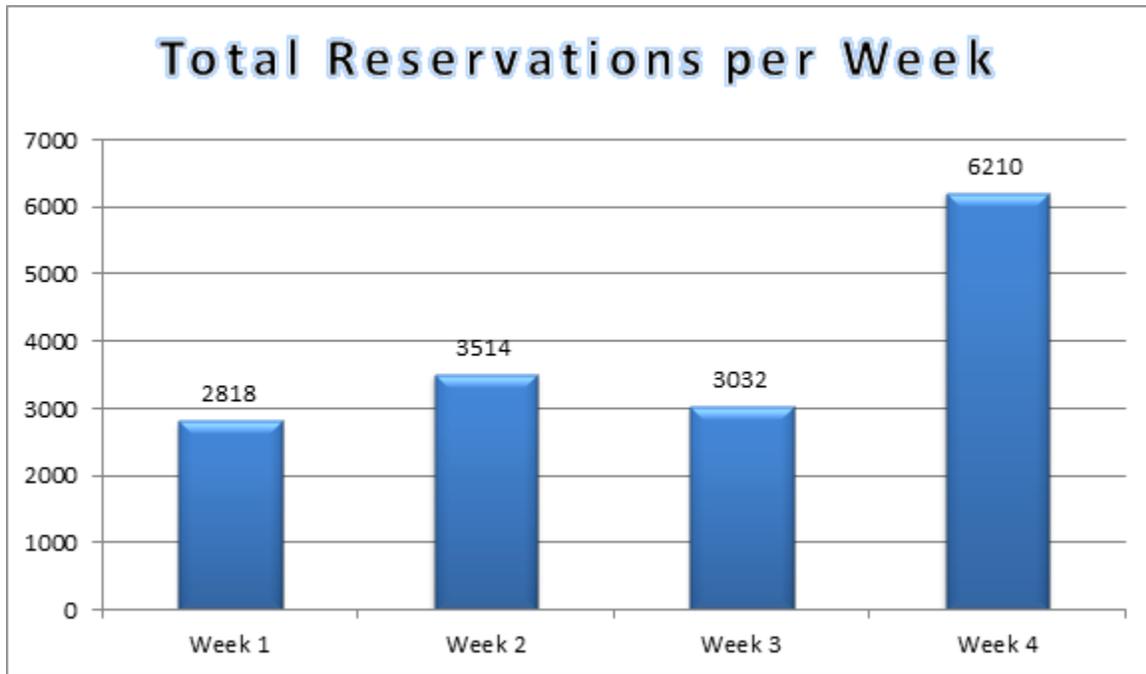
- Kurt mentioned a question that was brought up by a COS Parks Board member; is Manitou requesting reimbursement for Incline-related emergency rescues? The answer was no.
- Kurt shared a picture that made it into the COS 2021 Calendar of the 9/11 Firefighter Ascent on the Incline. Great shot!

## OPEN DISCUSSION

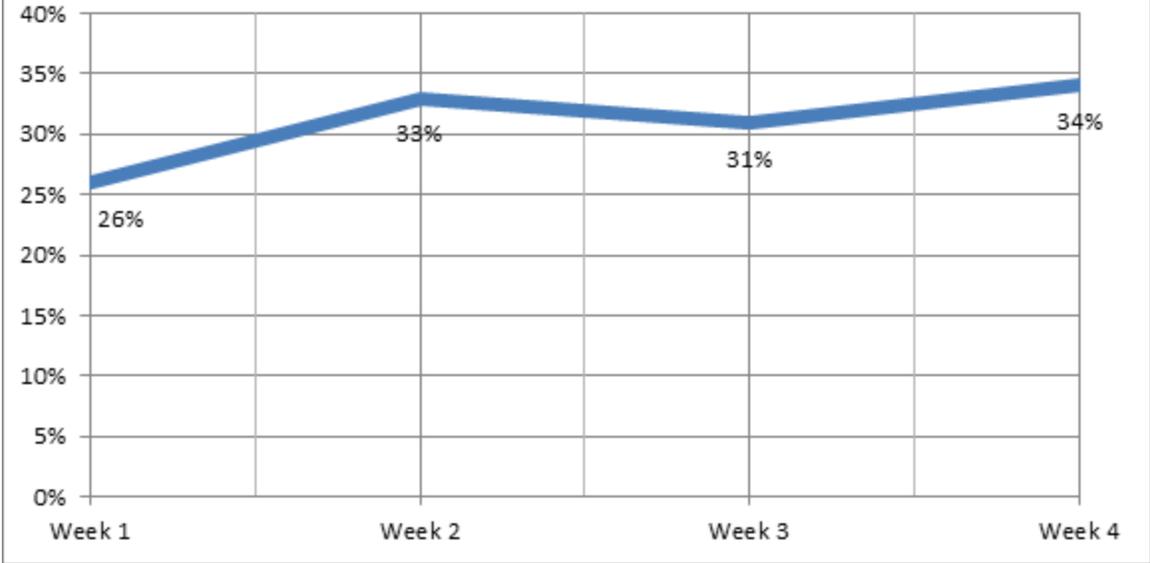
- Homeless activity has been reported near the Incline/Barr Trail area. Incline Attendants and other park staff will record/report any information they hear/see on this issue. COS and Manitou will take a proactive stance on this!
- Dole asked about FIRS funding going forward, Kurt is working on this and will use a cost analysis report provided by Gillian.
- Incline Attendants have reported an increase in wristband-related litter. They posed the idea of stamping hands rather than issuing wristbands to signify reservation holders. Several other ideas were mentioned including colored tape, headbands, lanyards, and biodegradable wristbands

(soon to be invented by Alex). Solutions for this issue will be discussed at a later time, as an alteration in the MOU will be needed if we stray away from wristbands.

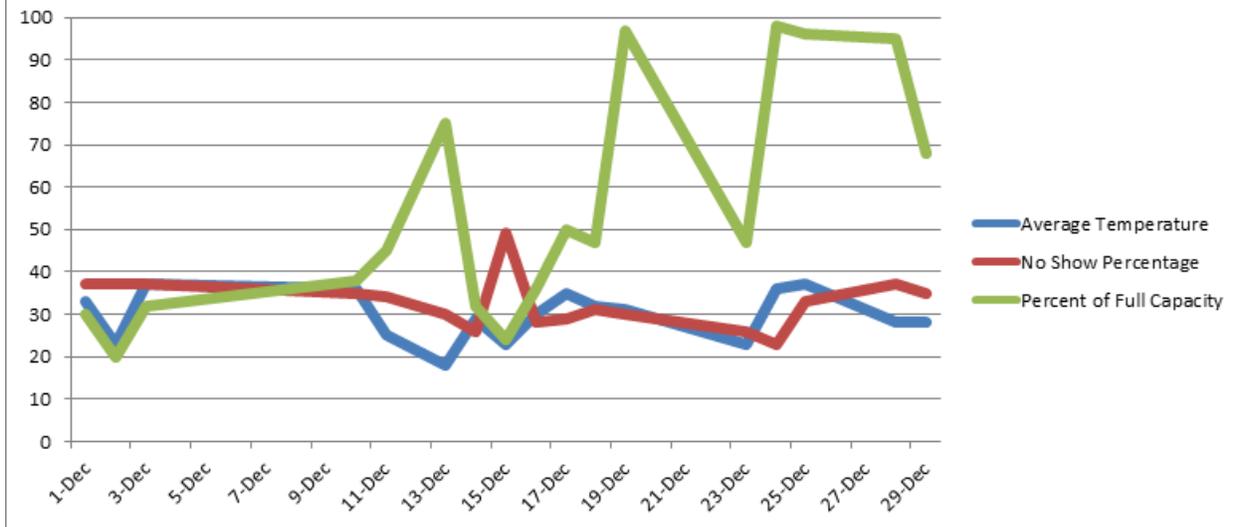
## FIRS Statistics from December 2020



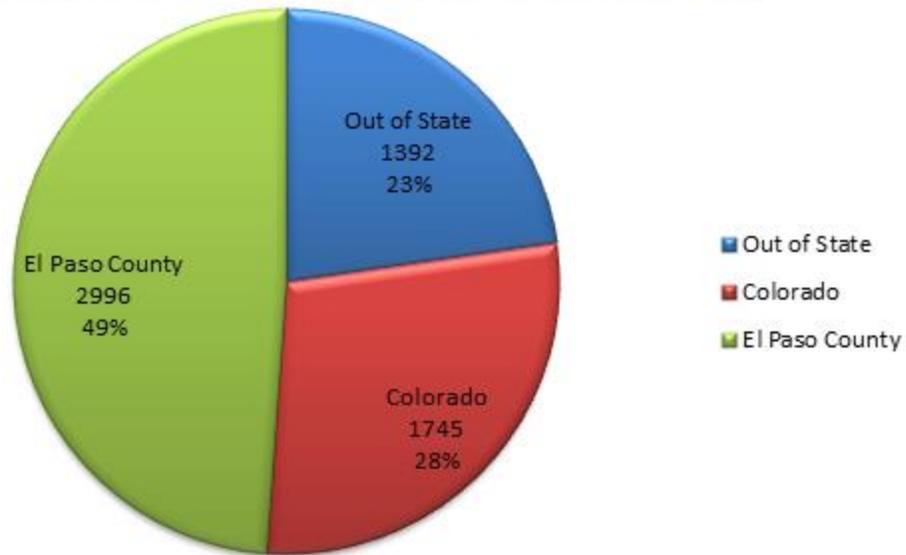
# No Show Rate



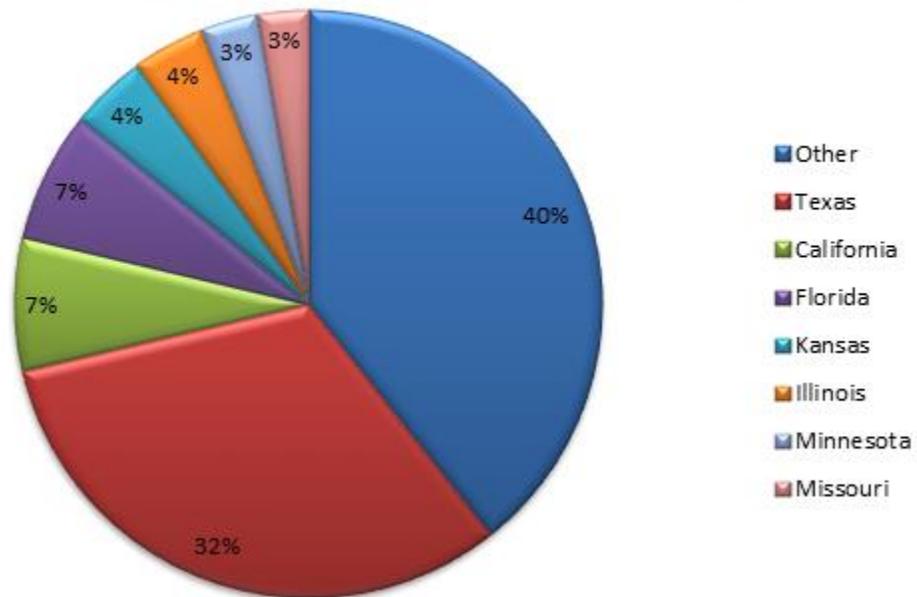
# Reservation Totals on Cold Days



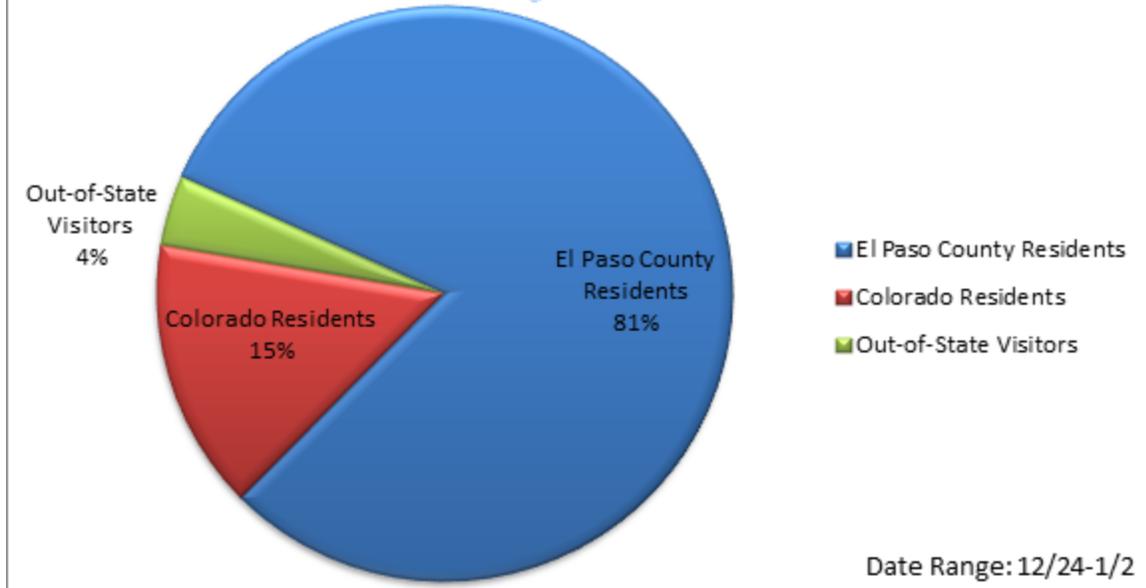
## Manitou Incline Visitors



## Out of State Visitors



## Holiday Visitors



	Number of Reservations (Max 810)	No Show Rate	Temperature (High)
<b>Christmas Eve</b>	797	23%	54°
<b>Christmas</b>	777	33%	55°
<b>New Year's Eve</b>	789	28%	45°
<b>New Year's Day</b>	805	40%	39°

- There were only **33** reservations made using an out-of-state zip code during the holiday season (December 24<sup>th</sup> – January 2<sup>nd</sup>).
- **San Antonio, TX** had the highest number reservations made with an out-of-state zip code (7), followed by **Ozark, MO** (6).